

# **Senior Services Outcomes**

# We Offer Proven, High-Quality Programs

Curative Care is committed to providing high quality, person-centered care and services.

Our program outcomes are reviewed monthly to develop focused actions for continuous program improvement. Below are bi-annual results for Curative's Senior Services.

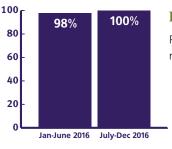
#### **Achieving Outcomes**

Curative's program clients and their families work with our staff to assess what is important to the client. The family-centered team also establishes individual goals and staff-supported plans.

Senior Services measures its outcomes primarily according to clients' individual goal attainment in the following categories:

- People have the best possible physical mobility.
- People have the best possible social interactions.
- · People have the best possible health and well-being.

Individual goals are evaluated and updated by clients, their families and our staff every six months. Curative measures attainment of individual goals and asks for input from our clients and stakeholders to ensure the program is of value to persons served.





100%

100 r

80

60

40

20 0 **Effectiveness** Percent of clients' physical mobility goals attained.

Percent of clients' social interaction goals attained.

Effectiveness



## **Customer Experience**

**Customer Experience** 

Percent of client families who

would recommend Curative

to other people.

Average of responses received from a 5-level Stakeholder Satisfaction Survey.

100% Percent of clie well-being go.

## Effectiveness

Percent of clients' health and well-being goals attained.



For information about our quality improvement outcomes, please call 414-479-9398.



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A United Way Agency Program Partner