

Senior Services Outcomes

We Offer Proven, High-Quality Programs

Curative Care Network is committed to providing high quality, person-centered care and services.

Our program outcomes are reviewed monthly to develop focused actions for continuous program improvement. Below are bi-annual results for Curative's Senior Services.

Achieving Outcomes

Curative's program clients and their families work with our staff to assess what is important to the client. The family-centered team also establishes individual goals and staff-supported plans.

Senior Services measures its outcomes primarily according to clients' individual goal attainment in the following categories:

- People have the best possible physical mobility.
- People have the best possible social interactions.
- People have the best possible health and well-being.

Individual goals are evaluated and updated by clients, their families and our staff every six months. Curative measures the attainment of individual goals and asks for input from our clients and stakeholders to ensure the program is of value to the families.



Jan-June 2018 July-Dec 2018

Jan-June 2018 July-Dec 2018

100%

100%

100%

100%

80

60

40

20

0

100

80

60

40

20

0



Percent of clients' health and

well-being goals attained.

Effectiveness

Percent of clients' social

interaction goals attained.

100 100% 100% 80 60 40 20

Customer Experience

Percent of Customer Experience Survey respondents, who on a scale of 1 to 10, described their likelihood to recommend Curative to other people as 8. 9 or 10 (highest).









Customer Experience

Percent of Customer Experience Survey respondents who said they strongly agree with the statement "Curative provides a joyful atmosphere where people of all abilities can thrive."

Customer Experience

Percent of Customer Experience Survey respondents who said they strongly agree with the statement "The staff make me and my family feel special."



For information about our quality improvement outcomes, please call 414-479-9398.

