

Pediatric Case Management Services



Individualized Services for Children with Special Needs

- Milwaukee County Disabilities Service Division contracts with Curative Care to provide Service Coordination for children and families currently participating in the Children's Long Term Support waiver program.
- The Curative Pediatric Case Management Team provides treatment services and resources for children diagnosed with an Autism Spectrum Disorder and other disabilities or limiting conditions.
- A professional Service Coordinator is assigned to each child served to help assess their individual needs and arrange for a variety of community services, including: respite care, home modifications, therapeutic services or adaptive aids. Other services may be arranged based on the child's needs.
- Curative Service Coordinators serve children up to age 22 who have a severe physical, developmental or emotional disability.
- Children served must have a long-term care need and reside in Milwaukee County.
- Resource Centers in Milwaukee County accept applications for Children's Long Term Support (CLTS) services. Call the Milwaukee County Disability Services Division at 414-289-6799.

All services are based on each child's assessed needs and goals, which are developed with input from the family and/or caregiver.

A Partnership Dedicated to Service & Support



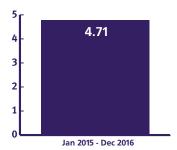
We Offer Proven, High-Quality Programs

Curative Care is committed to providing high quality, person-centered care and services.

Our program outcomes and customer feedback are used to develop focused actions for continuous program improvement. Below are the most recent results for Curative's Pediatric Case Management Services.

Achieving Outcomes

- 96% of client survey respondents said they were treated with courtesy and respect by Curative Service Coordinators.
- 91% of client survey respondents said Curative Service Coordinators respond to phone calls in a reasonable period of time.
- 94% of client survey respondents said Curative Service Coordinators are knowledgeable and helpful.
- 96% of client survey respondents said Curative Service Coordinators listen to them and understand their concerns.
- 90% of client survey respondents said Curative Service Coordinators include them in decisions about services received.
- 93% of client survey respondents said Curative Service Coordinators follow up on their concerns.
- 91% of client survey respondents said they would recommend Curative to others.



Customer Experience

Average of responses received from a 5-level Customer Satisfaction Survey.*

*2015 and 2016 data combined for



For enrollment information, please call 414-479-9275 or visit curative.org.