2019 was a historic year for Curative Care Network. We reached a new milestone, celebrating 100 years as a leading community resource dedicated to improving the lives of people with disabilities or limiting conditions in Milwaukee and surrounding counties.

In May, we hosted a centennial gala that reconnected Curative with the family members of our courageous founder, Elizabeth Upham Davis, as well as donors, key community partners, former and current Board members, community leaders, clients, families and staff.

As you read the compelling stories in this report, you will witness the powerful impact that our programs and services have on individuals, families and the community. I could not be more proud to lead this amazing organization.

For Over a Century, Curative Has Responded To The Growing Needs of Our Clients

Our Adult Day program continues to grow and has adopted a standardized curriculum, used at all four locations, to match the evolving needs of our clients. The program teaches daily living skills like doing laundry, preparing meals and grocery shopping. Clients also have the option to learn skills that prepare them for employment or to be volunteers in the community.

Curative’s Birth to Three and Children’s Long-Term Support programs continue to transform the lives of thousands of children with special needs. We have worked diligently to recruit bilingual caregivers and meet the needs of an increasingly diverse population in both of these critical programs.

Our Senior Center in Waukesha makes it possible for adult children and spouses to work and resume daily activities, knowing that their loved one with memory loss is in a safe, supportive environment. This goal-oriented program offers memory boosting activities and an opportunity for seniors to socialize with their peers.

Helping Our Clients Thrive With The Dignity of a Job

In our Commercial Services division, we have expanded our high school transition program for students with special needs. We started with two students and now serve multiple school districts. Curative’s mentoring staff empowers these students to gain confidence while learning employment skills that will enable them to be successful in their next stage of life.

Preparing For The Next 100 Years

In 2019, we started construction on our new Pediatric Therapy Center located at our 92nd Street site. It will be the first of its kind in the state to address the developmental delays of children with a variety of special needs and complex medical issues. The innovative center’s jungle-themed gym will allow kids to be kids while ziplining, rock climbing and playing on the jungle jeep as they receive life-changing physical, occupational and speech therapies. Curative New Berlin Therapies moved to our 92nd Street location on the campus of the Milwaukee Regional Medical Center. This move allows us to enhance interdisciplinary collaboration and facilitate the best outcomes for our clients.

Reaching For Tomorrow, Together

I am thankful for our numerous partners, such as the United Way of Greater Milwaukee and Waukesha County, that support our programs and help our mission and vision come alive. In addition, our relationship with the Medical College of Wisconsin Center for Bioethics and Medical Humanities continues to evolve as we use ethical principles to help guide our decision-making and client care. Curative continues to prepare the next generation of professionals with our highly skilled and specialized therapists who serve as clinical faculty, mentors and advisors to students from 11 colleges and universities.

I am extremely grateful to our dedicated Board of Directors, our compassionate and talented staff, generous donors, funders, volunteers, students and community partners for their steadfast commitment to helping our clients thrive.

Candace Hennessy, PhD, RN
President and Chief Executive Officer of Curative Care Network and Curative New Berlin Therapies
Mission
Curative Care Network improves the function and quality of life for people with disabilities or limiting conditions through high quality care and services.

Vision
To be the premier provider of comprehensive, efficient and effective services for children, adults and seniors with disabilities or other limiting conditions in Milwaukee and surrounding counties.

Values
- Compassion
- Respect
- Service Excellence
- Quality
- Teamwork

As we approach the next 100 years, the need for our services has never been greater.
“We are reaching for tomorrow, together.”

Elizabeth Upham Davis  •  Founder, Curative Care Network
This is a story 100 years in the making.

It begins with the dream of a courageous woman, Elizabeth Upham Davis.

Davis, along with her Junior League colleagues, founded the Junior League Curative Workshop in 1919 to provide what is known today as occupational therapy for children.

We were there for young victims of polio in the 1900s, injured veterans and industrial workers during World War II and for generations of children and adults with developmental disabilities.

Curative has grown from a one room cottage on the east side of Milwaukee to a leading community resource that provides compassionate programs for children, adults and seniors with limiting conditions.

In 1976, Curative was the first organization to move to a new building on the campus of what is now the Milwaukee Regional Medical Center thanks to the generous support from the Kiwanis Foundation and numerous community sponsors.

In 1960, the Kiwanis Foundation of Metropolitan Milwaukee established the Kiwanis Children’s Division of the Curative Workshop.

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We’ve been a United Way recipient since 1926.

Community partnerships are the cornerstone of our success.

We have the state’s largest Birth To Three program where children with special needs benefit from early intervention with occupational, speech and physical therapies.

In 2015, we acquired New Berlin Therapies, bringing Curative back to its roots by providing restorative medical therapy to some of the most vulnerable in our society.

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In 1960, the Kiwanis Foundation of Metropolitan Milwaukee established the Kiwanis Children’s Division of the Curative Workshop.

We are proud of the life-changing work we do every day.

Our Children’s Long-Term Support program improves lives by connecting children with special needs and their parents to vital community resources.

Our Adult Day programs give people with cognitive disabilities the opportunity to unite with friends to celebrate their special abilities.

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Our Senior Center celebrates the golden years of life by giving people with Alzheimer’s, dementia and memory loss the opportunity to express themselves through art and enjoy fellowship with friends.

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What does Birth to Three Services offer?

Birth to Three Services are offered to children with developmental delays or disabilities and include Physical, Occupational and Speech Therapy, Early Childhood Education and Family Service Coordination.

Outcomes

2019 Birth to Three Services: Our Service Coordinators, Pediatric Therapists and Early Childhood Education Teachers partner with families and medical teams to identify goals for each child.

Improving the function and quality of life for the children and families we serve is a top priority.

Effectiveness

99% of parent survey respondents agreed or strongly agreed that they will use the skills they learned from the program.

90% of child-family survey respondents agreed or strongly agreed that the program has helped their child to achieve established goals.

97% of child-family survey respondents agreed or strongly agreed that they felt Curative staff demonstrate skill, knowledge, respect and professionalism.

95% of child-family survey respondents agreed or strongly agreed that the staff listens and responds to questions and concerns.

Zach

Three-year-old Zach loves to read, play board games and hang out with his little brother, Joey. When Zach was referred to Curative’s Birth to Three program, he was nonverbal, not able to walk and made little eye contact with others.

Zach began working with Curative’s Family Service Coordinator, Laura, and Physical Therapist, Terri. Their first session was a huge success and Zach started walking that day. He went on to receive speech therapy, occupational therapy and early childhood education.

Curative’s Occupational Therapist, Kim, is amazed by the progress that Zach has made. “At first he was just playing with his shadow, spinning in circles on the floor and not really engaging in any type of play,” said Kim. “His parents did an excellent job making sure he followed through with the program and by the end, Zach was talking in phrases and able to communicate with his family.”

Zach’s dad, Brian, is thankful for the early intervention and help from Curative’s therapists and staff. “I’m not trained in this area and as a parent there is only so much you can learn on your own,” shared Brian.

“The therapists knew what they were looking for and helped us get Zach up to speed right away.”

Zach now attends 3K and continues to receive speech therapy. “At our last evaluation, he met all of his goals at school and I am really happy with his progress,” shared Brian. “They set new goals for the rest of the year and Zach continues to do very well.”
Children’s Long-Term Support Services

2019 Children’s Long-Term Support Services:
Our team works with children and their families to get to know them and to foster their health and independence at home and in the community.

We are committed to a process of continuous improvement, communication and building trusting relationships with those we serve.

Effectiveness
90% of child-parent survey respondents agreed or strongly agreed that the program has helped/is helping their child to achieve established goals.

Effectiveness
97% of child-family survey respondents agreed or strongly agreed that the staff includes them in decisions about services received.

Client Experience
94% of child-family survey respondents agreed or strongly agreed that the staff listens and responds to questions and concerns.

Client Experience
94% of child-family survey respondents agreed or strongly agreed that Curative staff demonstrate skill, knowledge, respect and professionalism.

Outcomes

What does Children’s Long-Term Support Services offer?
Children’s Long-Term Support Services provides individualized support for children with physical, developmental or emotional disabilities. Staff members work in partnership with children and families plus other organizations to maximize access to community resources.

Ethan
Thirteen-year-old Ethan is quite the character. He loves Star Wars, Star Trek, anything Disney and is a whiz at researching things on the computer. Ethan began working with a speech therapist at Curative’s Birth to Three Program when he was just two years old. His mom, Marcia, remembers the experience as the “first important step” in getting Ethan connected to the services that he needed to thrive.

When Ethan turned 4, he started receiving speech therapy at Curative New Berlin Therapies (CNBT). His speech therapist at CNBT helped guide Marcia through the system which eventually led to Ethan’s diagnosis of autism and ADHD. Marcia is thankful for the ongoing support that Curative provides for Ethan and her family.

“From day one, Curative was so helpful in referring us to resources we needed to help Ethan.”

She said that Ethan has made a lot of progress and has been able to maintain a playful sense of humor. “He is constantly playing practical jokes on the family,” shared Marcia.

Marthan, a Service Coordinator with Curative’s Children’s Long-Term Support Services, has been instrumental in connecting Marcia to respite care for Ethan. “Sometimes we all really need a break,” shared Marcia. “You worry about the future and you kind of have to put your trust in people, knowing that they are looking out for your best interests.”

“I am so proud of Ethan,” shared Marcia. “I didn’t think he’d talk, I didn’t think he’d do anything, but he’s doing amazing.”

“She worked with us, got our support to the table,” shared Marcia. “You worry about the future and you kind of have to put your trust in people, knowing that they are looking out for your best interests.”

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Adult Day Services

Effectiveness
95% of client-family survey respondents agreed or strongly agreed that the program has helped them achieve established goals.

96% of clients’ short-term goals were achieved by adults served in the program.

Effectiveness
98% of client-family survey respondents agreed or strongly agreed that they felt Curative staff demonstrate skill, knowledge, respect and professionalism.

97% of client-family survey respondents agreed or strongly agreed that Curative provides a joyful atmosphere where people of all abilities can thrive.

Outcomes
2019 Adult Day Services: Our Program Coordinators and Program Specialists involve clients, family and other stakeholders in the goal-planning process and in progress updates.
We measure goal attainment because we are committed to improving the function and quality of life for our clients and their caregivers.

Matthew
If you spend a few minutes with Matthew, it becomes very clear that he has a passion for helping people. Matthew is a regular at Curative’s Adult Day program where he is well known for putting smiles on the faces of the staff and his fellow Club Curative clients.

He loves wrestling, monster trucks, rock climbing, weather radio and travel books, but nothing compares to the love and gratitude that he expresses for his family. “My mom and dad mean the world to me,” shared Matthew. “They are hard workers and I want to be just like them.”

Matthew has autism and is the President of the Aktion Club, a Kiwanis community service club for adults living with disabilities. He credits Curative and the Kiwanis Aktion Club for teaching him valuable leadership, social and emotional skills that have helped him foster meaningful connections with others.

Matthew has an adventurous spirit, enjoys traveling to new places and is always willing to share his hobbies, interests and life experiences. Not a holiday season goes by without him being fully engaged in Curative’s festive celebrations. “I like bringing in treats to share with everyone,” said Matthew.

Recently, Matthew used the soft employment skills that he learned at Curative to secure a job with Qdoba. “They helped me get a job and it’s fun meeting the customers,” shared Matthew. “I even get a discount on my lunch.”

“I love coming here, playing games and going on outings with all of my friends.”

Mesha, a Program Specialist at Curative, shared that Matthew’s positive attitude and simple acts of kindness have helped him make many friends in the program. “He is always willing to help others and is the first one to welcome new clients,” said Mesha. “He is a natural leader and we could all learn a lot from him.”

What does Adult Day Services offer?
Adult Day Services provides programming at community-based sites in Milwaukee and Waukesha Counties. Programs offer a variety of purposeful, goal-oriented activities and opportunities that promote independence for adults with disabilities. The programs also provide daytime respite for caregivers.

(Pictured left) Curative’s Program Specialist, Mesha, works with Matthew to enhance his cooking and independence skills.

2019 ANNUAL REPORT 15
Bobby

Five-year-old Bobby is an amazing little boy... with a lot of opinions. Thanks to the therapists at Curative New Berlin Therapies (CNBT), he is able to communicate and share more of those opinions every day.

When Bobby first started at CNBT a little over a year ago, he had very limited communication skills — using approximately one to two signs inconsistently and only a few single sounds that he was not expressing meaningfully. His mom, Jessi, recalls the first time Bobby worked with CNBT Speech Therapist, Brittany. "I remember they were playing with a Mr. Potato Head and she got him to make the ‘Mmm’ sound," shared Jessi. "It brought tears to my eyes and I knew right there this was going to be really good."

"There was a time when I didn’t know if we would be able to sing our ABCs together or if I’d ever hear him say ‘I love you.’"

Brittany became an advocate for Bobby, helping his mom navigate the neuropsychology process that eventually led to his diagnosis of autism, which affects approximately one in 54 children in the United States. Bobby also worked with CNBT Occupational Therapist, Emily, to help him with self-care, sensory and picky eating concerns. "Knowing that they have the science behind how the brain works and how children learn is amazing, and we are so lucky to have this resource so close to home," shared Jessi. "I didn’t go to school for this and I’m not the expert, but they gave us the tools we need to use at home and connected us to the right people at every step."

Brittany shared that Bobby continues to make great progress. He is working on speaking in full sentences and his inspiring mom could not be more proud. Bobby is now able to advocate for himself, telling his mom things like what he wants to wear that day and what he wants to be for Halloween. "He loves Toy Story 4 and wants to be Duke Caboom," shared Jessi.

Jessi attributes much of Bobby’s success to the therapists at CNBT and to his “can do” attitude. "One of my favorite faces he has is when he does something new and when he is proud of himself like when he learns a new phrase," said Jessi.

She is thrilled that Bobby’s little personality is coming out. He is supported by a loving family including his very proud parents, Jessi and Michael, grandparents, aunts, uncles and cousins who have all cheered him on as they witnessed the strides he has made. "Even his cousins say, ‘Bobby said his name to me,’" shared Jessi. "The fact that I’ve gotten to know my child is such a gift."

What does Curative New Berlin Therapies provide?

Curative New Berlin Therapies is a certified rehabilitation agency providing physical, occupational, speech/language and oral motor therapy, as well as massage and aquatic therapy, for people of all ages. It has long been the provider of choice with experts in all areas of child development including movement, speech and sensory processing.

(Pictured right) Bobby continues to achieve critical milestones with the help of Speech Therapist, Brittany.
There is nothing like the dignity of a job, and no one is prouder of the work that he does than Mark. He came to Curative’s Commercial Services through the Wauwatosa School District’s high school transitional program. Although he had very little work experience, Mark was determined to learn new skills and become a valuable member of Curative’s Landscaping Crew.

Mark just needed someone who would give him a chance to prove himself. Then he met Joe, a supervisor at Curative. Joe and Mark worked side-by-side, starting with simple landscaping tasks and later moving into learning how to operate all of the equipment, including the zero turn mowers. “Joe was really patient and taught me a lot about landscaping,” shared Mark.

Joe shared that of all the clients that he has worked with, Mark was the one who really caught on fast. “It is really satisfying to see him being independent and taking direction,” said Joe. “He is now one of our lead workers who willingly shares what he has learned with the new hires.”

Mark said that having a job at Curative has helped him set his dreams in motion. He is looking forward to getting his own apartment and to one day owning his own home where he can use the skills that he learned at Curative to make sure that his yard always looks like it has been professionally landscaped.

“When I first started here, I was not very confident that I could do the job and now I am a professional.”

Joe shared that of all the clients that he has worked with, Mark was the one who really caught on fast. “It is really satisfying to see him being independent and taking direction,” said Joe. “He is now one of our lead workers who willingly shares what he has learned with the new hires.”

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What does Commercial Services offer?
Curative provides assistance to adults with disabilities or limiting conditions who are interested in paid work opportunities. Curative trains individuals to work on our landscaping crew and at our Commercial Services assembly plant.
Barbara

Barbara is a familiar face at Curative’s Senior Center. She is always smiling and in good spirits.

Barbara enjoys painting, baking and playing games – especially dice and UNO – with the many friends she has made at Curative.

She lives in Waukesha with her daughter, Lisa, her grandson, Michael, and her 17-and-a-half-pound Maine Coon cat, Louie. “It is really a fun house,” shared Barbara. “Louie sleeps with me every night and he takes up half the bed.”

Barbara has dementia, and Lisa, a registered nurse, was looking for a safe and enriching environment where her mom could socialize and take part in activities that would keep her busy during the day.

“I work during the day and we did not want to leave mom home alone,” shared Lisa. “My sister, Laura, and I toured the place and we found that Curative had a number of different activities that she could be engaged in.”

Barbara loves to talk about her grandchildren, and she is very proud of their accomplishments. “Michael is the chef of the family, Kayla and Miranda are in nursing school and Luke is going to school to be a police officer,” shared Barbara. “I love the hugs and seeing their faces.”

Lisa is comforted knowing that her mom is in good company during the day, and she appreciates the extra comforts like having a nurse on staff.

“It gives us peace of mind knowing mom is in a safe, supportive environment.”

Lisa shared that she is appreciative of the hot, nutritious lunches that Curative offers her mom every day. “She no longer cooks for herself and this is a much better option to a cold sandwich or something she could get on her own.”

Lisa also shared that she and Laura were happy to learn that occupational therapy students from Carroll University spend time with the seniors as part of their curriculum.

“They offer a lot of strategies to keep them mentally and physically active,” said Lisa. “The staff is great and we could not be happier with the students who come in to help.”

What does Senior Services offer?
The Senior Center offers a warm, friendly environment for older adults with memory loss, dementia and/or health concerns who want to remain active and social in the community.

2019 ANNUAL REPORT 20

Barbara (pictured right) enjoys each day she is able to come to the Senior Center to see her friends, including long-time staff member Cindy.
In Curative’s pursuit of the national Malcolm Baldrige Award, the Wisconsin Forward Award assessment and recognition was submitted and accepted by the state examiner team and judges.

Curative’s Medical Director, Dr. N. M. Reddy, was presented with the Elizabeth Upham Davis Award at Curative’s 100-Year Anniversary Gala. The award recognizes compassionate individuals who improve the lives of people with disabilities. Dr. Reddy has served Curative for over 40 years.

A contract was signed with NetSmart to transition our Adult Day Services and Children’s Long-Term Support Services data off of our legacy record keeping system.

Curative New Berlin Therapies staff quickly responded to a flood requiring the relocation of 92nd Street. Staff were treating clients at the new location within three days, minimizing the disruption of care.

The Curative New Berlin Therapies new 92nd Street clinic was remodeled to include a jungle-themed Welcome Center and Family Waiting Area.

Increased Curative’s information technology efficiency and security through the implementation of Microsoft Office 365.

Curative’s landscaping crew, comprised of 75% workers with disabilities, maintained the grounds of 98 properties and again achieved the highest satisfaction rating of all the vendors in this category.

We have a legacy to uphold and a path to forge.

100 years ago, Elizabeth Upham Davis founded Curative Care Network with a breakthrough vision to better the lives of people with disabilities. Since then, Curative has grown from a one room cottage to a leading community resource that provides compassionate programs for children, adults and seniors with limiting conditions.
Curative’s Medical Director, Dr. N. M. Reddy, was presented with the Elizabeth Upham Davis Award at the 100-Year Anniversary Gala.

It was presented to Dr. Reddy (pictured above at left) by Curative President and CEO, Candace Hennessy (pictured center), and the grandson of Curative’s founder, Robin Buerki (pictured above at right).

The award recognizes compassionate individuals who improve the lives of people with disabilities.

Dr. Reddy has served Curative for over 40 years.
Financials
As of December 31, 2019

Sources of Funds
70% Programs & Services
16% United Way & Contributions
14% Other

Use of Funds
88% Programs & Services
12% Administrative & General

Amounts for 2019 are unaudited as this report was prepared before completion of the annual audit.

Curative – 92nd Street
1000 N. 92nd Street, Milwaukee
414-259-1414
Available Services:
Adult Day Services
Birth to Three Services
Children’s Long-Term Support Services
Outpatient Children’s Therapy

Curative – Commercial Services
1647 S. 101st Street, West Allis
414-257-4057
Available Services:
Assembly/Production Services
Landscaping Services

Curative – Fond du Lac Avenue
2607 W. Fond du Lac Avenue, Milwaukee
414-263-6732
Available Services:
Adult Day Services

Curative – Forest Home Avenue
6700 W. Forest Home Avenue, Milwaukee
414-342-7000
Available Services:
Adult Day Services

Curative – Menomonee Falls
W187 N8661 Maple Road, Menomonee Falls
262-251-8670
Available Services:
Adult Day Services

Curative – Waukesha
149 Wisconsin Avenue, Waukesha
262-574-9147
Available Services:
Senior Services

Curative New Berlin Therapies
1000 N. 92nd Street, Milwaukee
262-782-9015
Available Services for Children and Adults:
Physical Therapy
Occupational Therapy
Speech/Language and Oral Motor Therapy
Massage Therapy
Aquatic Therapy

Learn more about all of Curative’s services:
Call 414-479-9254 or visit curative.org
Curative is nationally accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF), the gold standard in accreditation for rehabilitation facilities. CARF has awarded a full three-year accreditation through March 2021 to Curative’s Adult Day Services.