

## **Excited to Welcome You Back to Curative New Berlin Therapies**

Curative New Berlin Therapies Families:

**Our therapists are happy to welcome you back to Curative New Berlin Therapies beginning June 1, 2020.** With the reopening of our clinic, we wanted to provide you with some exciting updates and information about new protocols that have been established based on recommendations by the Centers for Disease Control and Prevention (CDC) and governmental agencies.

**On the heels of these uncertain times, we have completed construction of the new Kohl's Cares Pediatric Therapy Gym.** The gym's state-of-the-art design features the latest in therapeutic innovations in a unique and inviting jungle atmosphere. It is sanitized and ready for use as instructed by your therapist.

**Telehealth therapy sessions are now available.** We understand that some clients and families may not be comfortable coming into our clinic at this time, so please speak with your therapist to see if a telehealth appointment is right for you.

**As always, we are committed to the continuous safety of our clients, families and staff.** You will be asked some screening questions when you come to the clinic.

**Only one parent/caregiver is allowed into the building with the client, and the parent/caregiver must wear a mask or face covering.** Client use of a mask is highly encouraged but not mandatory, especially if a child is under two years old. Siblings and other family members must wait outside the building. If necessary, your therapist can meet you in the lobby.

**All therapy staff will wear masks and use gloves, face shields and gowns as appropriate.**

**We have always used hospital-grade cleaning agents, but we have increased these sanitation and cleaning practices.** Each treatment room plus any toys/equipment used will be cleaned immediately after every therapy session. Our external cleaning company has already completed an enhanced cleansing of the entire clinic, including the reception area, individual treatment rooms and the gym. Routine cleaning will continue to be done nightly.

**Hand sanitizer will be used frequently by clients and staff throughout each therapy session.** Additionally, new hand sanitizer pumps have been installed by the elevators and in other areas around the clinic.

**Social distancing measures will be followed between clients in the gym and other common areas.** The reception area has been reconfigured to help with social distancing. The family waiting room is closed, and no magazines or other toys will be available at this time.

**Appointment times may be staggered to limit the number of people in the building and allow for cleaning between treatment sessions.**

**Remember** – If you or a loved one is diagnosed with COVID-19 (Coronavirus), please inform us immediately so we can take measures to protect our clients and employees.

We look forward to welcoming you back to our therapy clinic.

Sincerely,

The Curative New Berlin Therapies Team