

# **Birth to Three Services Outcomes**

# We Offer Proven, High-Quality Programs

Curative Care is committed to providing high quality, person-centered care and services.

Our program outcomes are reviewed monthly to develop focused actions for continuous performance improvement. Below are results for Curative's Birth to Three Services.

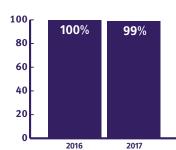
# **Achieving Outcomes**

Curative's clients and their families work with our Physical, Occupational and Speech Therapists, Early Childhood Education Teachers and Family Service Coordinators to assess what is important to the family. The team also establishes individual goals and staff- and family-supported achievement plans.

Birth to Three Services measures its outcomes primarily according to the child's individual goal achievement in the following categories:

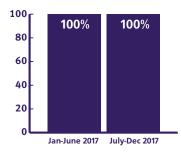
- · Social relationships, including getting along with other children and relating well to adults.
- · Use of knowledge and skills related to thinking, reasoning, problem solving, early literacy and math.
- Taking actions to meet needs, such as feeding, dressing, self-care and following rules related to health and safety.

Individual goals are evaluated and updated by the child's family and our staff every six months. Curative measures achievement of individual goals and asks for input from families and stakeholders to ensure the program is of value to persons served.



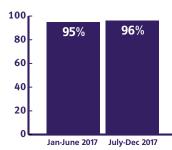
#### Effectiveness

Percent of parent outcomes survey respondents who said they will use the skills they learned as a result of coming to the program.



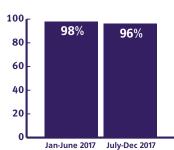
# **Effectiveness**

Percent of Customer Satisfaction Survey respondents who said they agree/strongly agree with the statement "My child's program has what I feel is important."



## **Customer Experience**

Percent of Customer Satisfaction Survey respondents who said they agree/strongly agree with the statement "I would tell other people to bring their children to Curative."



## **Customer Experience**

Percent of Customer
Satisfaction Survey
respondents who said they
agree/strongly agree with the
statement "I feel the Curative
staff worked well with my
child."



For information about our quality improvement outcomes, please call 414-479-9398.

