

## **Adult Day Services Outcomes**

# We Offer Proven, High-Quality Programs

Curative Care is committed to providing high quality, person-centered care and services.

Our program outcomes are reviewed monthly to develop focused actions for continuous program improvement. Below are bi-annual results for Curative's Adult Day Services programs.

### **Achieving Outcomes**

Curative's clients and their families work with our staff to assess what is important to the client. The team also establishes individual goals and staff-supported plans.

Adult Day Services measures its outcomes primarily according to clients' individual goal achievement in the following categories:

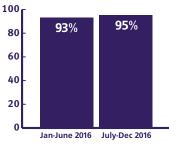
- Achieving maximum independence
- · Participating in goal oriented recreational and leisure activities
- · Having the best possible health and wellness
- · Connecting with others, and
- · Attaining employment objectives as desired

Individual goals are evaluated and updated by clients, their families and our staff every six months. Curative measures achievement of individual goals and asks for input from our clients and stakeholders to ensure the program is of value to persons served.



Curative's Adult Day Services programs are nationally accredited by CARF (Commission on Accreditation of Rehabilitation Facilities), the gold standard in accreditation for rehabilitation facilities.

CARF has awarded full threeyear accreditation through March 2018 to Curative's Adult Day Services and Birth to Three



#### Effectiveness

Percent of clients' primary goals achieved (as identified by each client/family as most important to them).



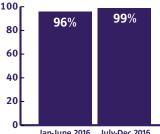
## 4.65 4.76 3 2 Jan-June 2016 July-Dec 2016

### Effectiveness

"The program is helping me." Average of responses received from a 5-level Customer Satisfaction Survey.

### **Customer Experience**

Average of responses received from a 5-level Customer Satisfaction Survey.



### **Customer Experience**

Percent of Customer Satisfaction Survey respondents who said "I would recommend Curative to other people."

Jan-June 2016 July-Dec 2016



For information about our quality improvement outcomes, please call 414-479-9398.



