



Individualized Services for Adults with Special Needs

- My Choice Family Care contracts with Curative to provide Case Management Services for adults with physical and/or developmental disabilities as well as frail elders.
- Professional Case Managers and Registered Nurses assist persons in obtaining a variety of services and supports.
- Services that are coordinated may include: adaptive aids, adult day care, residential care, communication aids, consumer education and training, counseling and therapeutic counseling, financial management services, home delivered meals, home modifications, housing counseling, personal emergency response systems, relocation services, respite care, specialized medical equipment and supplies, supportive home care and specialized transportation. Other services may be arranged based on individual needs.
- Persons served must have a long-term care need and receive funding through Milwaukee County.
- Resource Centers in Milwaukee County accept applications for My Choice Family Care services. For those aged 18 - 59, call the Disability Resource Center at 414-289-6660. For those over the age of 59, call the Aging Resource Center at 414-289-6874.

All services are based on each client's assessed needs and goals, which are developed with input from the client, family and/or caregiver.

A Partnership Dedicated to Service & Support



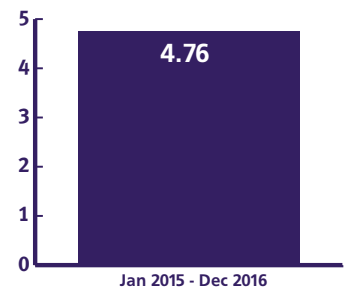
We Offer Proven, High-Quality Programs

Curative Care is committed to providing high quality, person-centered care and services.

Our program outcomes and customer feedback are used to develop focused actions for continuous program improvement. Below are the most recent results for Curative's Adult Case Management Services.

Achieving Outcomes

- 98% of client survey respondents said they were treated with courtesy and respect by Curative Case Managers.
- 91% of client survey respondents said Curative Case Managers respond to phone calls in a reasonable period of time.
- 98% of client survey respondents said Curative Case Managers are knowledgeable and helpful.
- 97% of client survey respondents said Curative Case Managers listen to them and understand their concerns.
- 96% of client survey respondents said Curative Case Managers include them in decisions about services received.
- 96% of client survey respondents said Curative Case Managers follow up on their concerns.
- 97% of client survey respondents said they would recommend Curative to others.



Customer Experience

Average of responses received from a 5-level Customer Satisfaction Survey.*

*2015 and 2016 data combined for adequate sample size



For enrollment information, please call 414-479-9260 or visit curative.org.