



Individualized Services for Children with Special Needs

- Milwaukee County Disabilities Services Division (DSD) contracts with Curative Care Network to provide Service Coordination for children and families currently participating in the Children's Long-Term Support (CLTS) Waiver Program and the Children's Community Options Program (CCOP).
- The Curative team provides service and resource coordination for children with severe physical, developmental or emotional disabilities who meet the criteria of the CLTS Program.
- A professional Service Coordinator is assigned to each child and family to help assess their individual needs and arrange for appropriate services to meet those needs.
- Curative Service Coordinators serve children up to age 18 who meet the criteria, including but not limited to: an appropriate disability determination, financial requirements, and level of care through assessment and functional screen.
- Children served must be residents of Milwaukee County.
- To apply for the Children's Long-Term Support (CLTS) program, please contact your County Agency. The Milwaukee County Disability Services Division (DSD) intake line is available Monday - Friday from 8:00 a.m. - 4:30 p.m. by calling 414-289-6799.

All services are based on each child's assessed needs and goals, which are developed with input from the family and/or caregiver.

A Partnership Dedicated to Service & Support



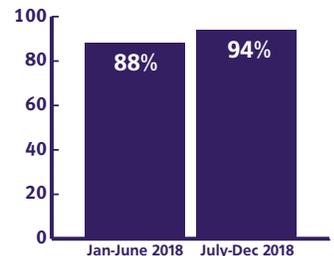
We Offer Proven, High-Quality Programs

Curative Care Network is committed to providing high quality, person-centered care and services.

Our customer experience feedback is used to develop actions for continuous program improvement. Below are the 2018 results for Curative's Children's Long-Term Support (CLTS) program.

Customer Service Outcomes

- 95% of Customer Experience Survey respondents agreed or strongly agreed with the statement, "Goals were created by me and my family/guardian."
- 95% of Customer Experience Survey respondents agreed or strongly agreed with the statement, "The program has helped/is helping to achieve the established goals."
- 97% of Customer Experience Survey respondents agreed or strongly agreed with the statement, "The staff include me in decisions about the services received."
- 99% of Customer Experience Survey respondents agreed or strongly agreed with the statement, "The staff demonstrate skill, knowledge, respect and professionalism."
- 100% of Customer Experience Survey respondents agreed or strongly agreed with the statement, "The staff listen to and respond to questions and concerns."
- 94% of Customer Experience Survey respondents agreed or strongly agreed with the statement, "The staff make me and my family/guardian feel special."



Customer Experience

Percent of Customer Experience Survey respondents, who on a scale of 1 to 10, described their likelihood to recommend Curative to other people as 8, 9 or 10 (highest).



For enrollment information, please call the Milwaukee County Disabilities Services Division at 414-289-6799.

To learn more about Curative's programs and services, please visit curative.org.